



Department of Housing and Works  
Government of Western Australia

## Contract No. 1330006 - Supply of Carpets

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# Buyers Guide

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Supply of Carpet Contract Manager  
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## 1. INTRODUCTION

This Buyers Guide supports the purchase of carpets. The agency contract RFT1330006 consist of a panel, with one or more suppliers providing the goods and services required on each panel.

The following table provides a summary of the contract framework.

<b>Commencement date:</b>	Buyers Guide 15 June 2007
<b>Contract Term:</b>	Expiry 14 May 2010
<b>Contract Type:</b>	<b>MANDATORY</b> for DHW approved buyers and <u>private sector third party providers</u> <sup>1</sup>
<b>Carpet Types</b>	<ul style="list-style-type: none"> <li>• Carpet tiles nylon and 100% wool</li> <li>• Item Health Care</li> <li>• Carpet Tufted Level Loop 100% Solution Dyed Nylon</li> <li>• Carpet Tufted Level Loop Wool Rich</li> <li>• Carpet Tufted Level Loop 100% Wool</li> <li>• Carpet, Needle Punched 100% Polypropylene</li> <li>• Carpet, Tufted Loop Pile Polypropylene mix</li> </ul>
<b>Buying Rules:</b>	<ul style="list-style-type: none"> <li>▪ Purchases up to \$100,000</li> </ul> <p>Buy direct from one supplier in the item category</p> <ul style="list-style-type: none"> <li>▪ Purchases above \$100,000</li> </ul> <p>Seek quotes from all suppliers within that item category</p>
<b>Approved Buyers from DHW</b>	Third Party Buyers
<b>DHW CONTACT:</b>	<p>John Shaw          Tel: (08) 9222 4932  <a href="mailto:John.s.shaw@dhw.wa.gov.au">John.s.shaw@dhw.wa.gov.au</a></p>

## 2. CONTRACT DETAILS

### 2.1 About the Contract Framework

This contract is a **mandatory** contract framework put in place for Department of Housing and Works (DHW) buyers or engaging a third party provider to purchase on their behalf. From Monday 2nd February 2009 DHW ceased to exist and became two separate agencies, the Department of Housing and the Department of Treasury and Finance (Building management and Works). The contract framework remains in place for both agencies and it is still a mandatory contract.

DHW buyers located outside of the Perth region can use this contract or purchase goods and services from regional based suppliers in accordance with State Supply Commission buying policies.



*DHW buyers engaging private sector third party providers to purchase goods available on this contract should be aware that the buying rules outlined in this guide apply to \* private sector providers when acting on behalf of State Government agencies.*

\* Defined by the State Supply Commission as a “private sector provider who has responsibility for purchasing goods or services, committing public monies or acting on behalf of the public authority”. For further information, refer to the SSC policy and guideline on Private Sector Procuring for Public Authorities at [www.ssc.wa.gov.au](http://www.ssc.wa.gov.au)

Customers have access to relevant goods and services through a structure of eight carpet categories. Contractors on each panel have been accepted on the basis of a standing offer for the supply of carpets. The purchasing process for the panel is as follows:

Purchase **direct from contractors** who offer maximum prices

- Panel for Carpets

### 2.2 Contract Term

The contract is effective from the 15 May 2007 and will operate until 14 May 2010. In addition there are two (1) one year options to extend the contract.

### 2.3 Who Can Use the Contract?

DHW approved buyers and Third Party Providers (such as facility managers and architects).

### 2.4 How to Purchase from the Contract

DHW buyers and approved Third Party Providers must buy from the contract and must purchase carpets as outlined below.

Other approved users may use these buying rules as a guide to their procurement decisions.

Prior to choosing the appropriate option listed below, buyers should estimate the total value of the intended purchase. This can be achieved by contacting the Contractor and by viewing relevant price schedules/retail prices that accompany this Buyers Guide.

### Estimated Purchase up to \$100,000

- Use the Buyers Guide to determine which Contractor offers goods to match your environment; and
- Follow Buying Rules for the value of the purchase you intend making.

Buyers should note that fixed prices listed for Contractors in the Buyers Guide represent the maximum price you should expect to pay. Contractors can decrease their price dependent on the quantity of goods ordered.

- Document a statement that summarises the basis of your requirement and decision. Ensure that any quote issued and offers received are retained.

### Matching an Existing Carpet to a Fit-Out Where the Supplier is Not Appointed to the Panel

- If no Contractor can meet your requirement, seek an exemption from this contract from State Supply Commission and call tenders as per State Supply Guidelines.
- Document a statement that summarises the basis of your requirement and decision. Ensure that any quote issued and offers received are retained.

### Where the Estimated Purchase value is above \$100,000

- Call restricted quotations from all panel providers from the item category you wish to purchase from
- Evaluate the offers received according to State Supply Commission buying policies.
- Submit an evaluation report to your approval source for endorsement.

## 2.5 Buying Direct

To purchase direct buyers must make formal contact, by phone or fax, with the Contractors as required.

Remember to always quote the contract number (RFT1330006) and identify yourself as a DHW buyer to receive the contract prices and discounts.

## 2.6 Payment

Payments for goods and services purchased on this contract can be made either by corporate credit card, cheque or Electronic Funds Transfer (EFT), within 30 days upon receipt of invoice from the supplier. Some Contractors offer settlement discounts for early payments or bulk purchases. Details of these are outlined in the relevant sections

Please discuss payment with the relevant Contractor.

It is recommended that Purchasing Cards be used where the support facilities exist.

## **2.7 Buy Local Policy**

The benefits of purchasing from local businesses was recognised in appointment of contractors to each panel.

In addition, the imported content of products was taken into account in assessing value for money where a fixed price is offered.

## **2.8 Adding or Deleting a Panel Member**

Throughout the duration of the Contract, new suppliers may be included by DHW on the panel at the sole discretion of DHW. This would normally occur at major contract reviews/milestones.

DHW may at any time remove a contractor from this panel, in accordance with the performance review provisions that support this contract.

## **2.9 Adding or Deleting Products and Services**

DHW reserves the right to add additional products to the contract at any time in the event of improvements to technology that will result in added benefits to buyers.

## **2.10 Packing / Delivery**

Goods must be suitably packed by the Contractor to avoid damage in transit.

Contractors offer free delivery to any location within the Perth metropolitan area including any nominated carrier's receiving depot where consignment to country areas is involved.

## **2.11 Back Orders / Substitution of Products**

Contractors should not substitute brands ordered by buyers unless express permission is obtained.

Where a backorder is required then the Contractor must:

- give prior notice to the buyer, with an anticipated delivery date;
- provide a substitute product of equal or superior quality;
- provide a sample of the substitute product to the buyer, if requested.
- supply the substitute product at no higher cost than the originally ordered brand;
- deliver the substitute product free of charge to buyers in the metropolitan area; and

## **2.12 Returns**

The Contractor is obliged to pay all cost, including freight costs, incurred by the buyer as a result of incorrectly supplied goods.

## **2.13 Related Contracts**

Other related contracts relevant to this contract include:

Contract	Contract Number	Description	Contract Manager	Contact
Road Transport Services	120400	Express, General, Furniture and Interstate Road Transport	Shane Knapp	9222 5406



*Buyers must use the Road Transport Services Contract (a mandatory statewide contract) to freight goods purchased.*

## **BUYERS HINT!**

### **2.14 DHW Contract Manager Details**

If you have any questions relating to this contract please contact the following:

#### Contract Management Enquiries

John Shaw – Manager Contracts & Office Services Call: 08 9222 4932  
 Email: [John.S.Shaw@dhw.wa.gov.au](mailto:John.S.Shaw@dhw.wa.gov.au) Fax: 08 9222 8187

Department of Housing and Works  
 Ground Floor  
 99 Plain Street  
 EAST PERTH WA 6004

### 3. PANEL FOR CARPETS

#### 3.1 Contractor Details



The following Contractors support the panel for carpets.

Buyers Guide – Supply of Carpets

Contractor	Contact	Address	Phone	Fax
Cavalier Bremworth Australia Ltd	Cathy Schofield Denise Wilkes	PO Box 845 WILLOUGHBY NSW 2008 Email: cchofield@cavbrem.com.au	0414 924 930	(08) 9317 8177
Godfrey Hirst Australia Pty Ltd	Kyle McPherson	Unit3, 81 Guthrie St OSBORNE PARK WA 6017 Email: Kyle McPherson Kyle.McPherson@godfreyhirst.com	0412 772 700	(08) 9242 7649
Northstate Carpets Mills P/L	Lance Fipps	PO Box 374 ASHMORE CITY QLD 4214 Email: Lance Fipps <a href="mailto:lfipps@northstatecarpets.com.au">lfipps@northstatecarpets.com.au</a> lancefipps@o[ptusnet.com.au	0409 616 080	(08) 9300 8706
Manufacturers' Agencies Pty Ltd	Laurie Bishop Stewart Gillam	28 Carbon Court OSBORNE PARK WA 6017 Email:stewart@manag.com.au	(08) 9445 3666	(08) 9445 1332
Ontera Modular Carpets Pty Ltd	Ronnie Campbell	C/O Classic Flooring 36 Cocos Drive BIBRA LAKE WA 6163 Email: ronniecampbell@classicflooring.com.au	(08) 9434 4800 0408 947 431	(08) 9434 4820
Westwools Carpets Pty Ltd	Ray Glendinning	31-35 Stockdale Rd O'CONNOR WA 6163 Email: Ray@westwools.com.au	(08) 9337 3933	(08) 9331 3360
Edwardstown Carpets	Colin Grace, Phil Grace, John Stone (WA)	6 Delaine Avenue EDWARDSTOWN, SA 5039 Email:	1800 882 187	(08) 8371 2033
Tuftmaster	Joanne Yeowart	PO Box 645 DANDENONG VIC 3175 Email: don@tuftmstrer.com.au	0402 119 533	(03) 8480 4080
InterfaceFLOR	Matt Robinson Victoria Joanne Partridge Kylee Symes (on leave)	660 Newcastle Street, LEEDERVILLE WA 6007 Email: Partridge@interfaceflor.com Joanne.	(03) 9214 0708 (08) 9318 5202	(03) 9214 0707 (08) 9318 5206



**BUYERS HINT!**

*All carpets selected demonstrated the best colour fastness, wear and pile retention results in the 1500 and 8000 Hexapod wear test.*

*All carpets selected have the ACCS grading Contract Heavy Duty except for **Item 5 and 8.***

### 3.2 Products Offered

Carpets available under this contract include:

1. Tile wool rich / 100% wool rich
2. Tile nylon
3. Health Care
4. Tufted level loop 100% solution dyed nylon –  
Contract Heavy Duty
5. Tufted level loop 100% solution dyed nylon –  
residential Heavy Duty
6. Tufted level loop wool rich
  - 40 oz weight
  - 48 oz weight
7. Tufted level loop 100% wool
  - 40 Oz Plain
  - 40 Oz Sisal
  - 40 oz Pattern
  - 48 oz weight
8. Needle punched 100% polypropylene
9. Tufted loop pile polypropylene mix

Full details of the above range of carpets inclusive of price, warranty and installation methods are provided in *APPENDIX 1*.

### 3.3 Price Structure

Prices for carpets are based on a **maximum fixed price basis**. Prices are fixed for the first 12 months of the contract. Thereafter, price variations are permitted in accordance with quarterly changes published by the Australian Bureau of Statistics (Table 35 – Price Index of Materials Used in Building).

Prices for each type of carpet are outlined in *APPENDIX 1*. Alternatively, customers may access the current government price by contacting the Contractor's directly or viewing their catalogues from the contractor's web site, where available.

### 3.4 Quality Assurance

The minimum quality requirement for carpets under this contract is AS/ANZ ISO 9002 or equivalent (if applicable) for manufacturers and/or suppliers of carpet.

### 3.5 Technical Details

Carpets provided on this contract are classified based on the fundamentals of the Australian Carpet Classification Scheme (ACCS) rating. Refer to Appendix 2 for the technical details specific to each carpet type.

### 3.6 Suggested Usages

The guide below provides general assistance in the most suitable application for individual types of carpet. Before any carpet is purchased the relevant Contractor should be contacted to discuss the most appropriate carpet for a particular project.

Buyers should also ensure that, where a carpet needs to comply with a specific fire retardant standard, the Contract Carpet selected meets this fire standard before ordering.

Carpet Type	Schools	Large Offices	Health Care	Housing
1. Tile wool rich	Not Suitable	Possibly suitable. Check with Contractor on the needs of the project	Suitable for patient care areas and corridors	Not Suitable
2. Tile nylon	Not Suitable	Possibly suitable. Check with Contractor on the needs of the project	Suitable for patient care areas and corridors	Not Suitable
<b>3. Health Care</b>	Not Suitable	Not Suitable	Suitable	Not Suitable
4. Tufted level loop 100% solution dyed nylon	Suitable for all areas, but pattern may be more suitable if it is expected that it will attract considerable staining	Suitable	Suitable for patient nursing homes and corridors	Not Suitable
5. Tufted level loop 100% solution dyed nylon – residential	Not Suitable	Not Suitable	Not Suitable	Suitable
6. Tufted level loop wool rich <ul style="list-style-type: none"> <li>▪ 40 oz weight</li> <li>▪ 48 oz weight</li> </ul>	Suitable	Suitable	Suitable for patient nursing homes and corridors.	Suitable
7. Tufted level loop 100% wool <ul style="list-style-type: none"> <li>▪ Berber 40 oz weight</li> <li>▪ Sisal 40 oz weight</li> <li>▪ High Design 40 oz weight</li> <li>▪ 48 oz weight</li> </ul>	Suitable	Suitable	Suitable for patient nursing homes and corridors	Suitable

Carpet Type	Schools	Large Offices	Health Care	Housing
8. Needle punched 100% polypropylene	Suitable	Not Suitable	Not Suitable	Not Suitable
9. Tufted loop pile polypropylene mix	Not suitable	Not Suitable	Not suitable	Suitable

### 3.7 Cleaning and Maintenance

All carpets selected are suitable for general cleaning methods i.e. do not require the use of specific solvents. Further information on the approved cleaning and maintenance methods is available from each Contractor.

### 3.8 Stocks and Delivery

For each contract item, Contractors will maintain sufficient stock of manufactured carpets across the standard colour range to ensure that any orders placed by customers will be fulfilled within a maximum period of four weeks from placement of that order.

Should the Contractor fail for any reason to fulfil this obligation at any time, DHW reserves the right to substitute that carpet with one of equal quality from an alternate supplier and seek the difference in cost back from the contractor.

Under this contract, **delivery of carpets is Free-Into-Store** to any metro location.

### 3.9 Custom Manufactured Carpet

Some Contractors have a facility for the development of custom manufactured carpet to suit specific requirements. Contractors who are able to supply custom manufactured carpet are as follows:

- Cavalier Bremworth
- Godfrey Hirst
- Manufacturers' Agencies -for orders over 200 lineal metres
- Westwools - for orders over 300 lineal metres

Contract rates for custom designed carpets are subject to negotiation between the buying officer and the Contractor. The Contractor may, upon request from the buying officer, vary the pile weight to suit custom-made carpet.

Buyers may order custom-designed carpets, by seeking quotations from Contractors who offer this service. Contractors may appreciate a sample (if possible or colour sample for matching) and sufficient lead-time for customised orders.

### 3.10 Colour Range

The colour range accepted by DHW shall be maintained for a minimum of two years, however, new colour ranges for specific brands of carpet may be increased at any time during the operation of the contract.

### 3.11 Discounts

The following discounts apply when ordering carpets:

Godfrey Hirst	POA
Westwools	2.5% on orders over 2000 LM
InterfaceFLOR	2% discounts for payment within 14 days + Volume discounts over 2000 sqm
Tuftmaster	2.5% on orders in excess of 1200 blm
Northstate	10% for orders in excess of 1000 LM
Cavalier Bremworth	2.5% for orders over 2000 LM for one delivery date

The application of this discount is to be discussed with the Contractor.

### 3.12 Buy Local and Imported Content

All contractors supplying carpets are based or have representation in Perth. Westwools manufacture their own range of carpets in Western Australia.

The imported content of each carpet type is outlined in Appendix 1

When assessing the best value for money option, buyers should take into consideration the imported content of the carpet selected and apply a 20% impost on this proportion for a price-based evaluation.

**NOTE:** Agencies are reminded of their commitment to local industry as per the Buy Local policy published by the State Supply Commission.

## 4. CONTRACT FRAMEWORK REVIEWS

DHW is constantly improving the services it provides, and welcomes any feedback you may have regarding this contract or Buyers Guide.

### 4.1 Contract Review

A full review of the Contract will occur after the initial three-years and then every two years thereafter, where panels may be revised at the absolute discretion of the Principal.

Contract reviews will be held and coordinated by the Strategic Sourcing Directorate. The aims of these meetings are to:

- assess contractor performance;
- assess customer satisfaction; and
- terminate/reinstate Contractors.

### 4.2 Contractor Performance Review

The form in Appendix 3 is to be used to record the Contractor(s) performance during the contract period and is to be forwarded to the Contract Manager. Note that the form provides for both complimentary feedback and complaint resolution considerations.

### 4.3 Complimentary Feedback

On the majority of occasions, Contractors supply acceptable goods and/or services. However, these outcomes are rarely formally recorded. The opportunity now exists to recognise these Contractors by completing the form and forwarding it to the Contract Manager. In this way, an ongoing record can be maintained of a Contractor's performance.

### 4.4 Complaint Resolution

If a department is dissatisfied with the goods and/or service provided by the Contractor or has any specific concerns, these should be discussed in the first instance directly with the Contractor.

Please record any complaints on the attached Contractor Performance Review Form. Include the following details:

- nature of the complaint;
- when the complaint was made;
- to whom the complaint was made;
- the issues involved;
- the contractor's response; and
- any other relevant details.

This information will be required if the Contract Manager is to take action under the contract. The Contract Authority is keen to ensure that every Contractor provides a satisfactory level of service. Please do not hesitate to contact the Contract Manager if this is not the case.

The Contract Manager should be advised if the problem or issue is not resolved to your satisfaction through the completion and forwarding of the "Contractor's Performance Review" form.

#### 4.5 Recommended Improvements

Please forward recommendations for improvements to the Contract Manager, John Shaw e-mail: [john.s.shaw@dhw.wa.gov.au](mailto:john.s.shaw@dhw.wa.gov.au)

## APPENDIX 1: CARPET PRODUCTS GUIDE AND PRICES

Ref	Item Description	Brand	Contractor	Price* (per linear metre, unless indicated otherwise)	Imported Content	Installation Methods	Warranty (years)
1	Tile wool rich / 100% wool – Contract Heavy Duty	Kingsgate town	Godfrey Hirst	\$42.00/m2	\$4.03	Direct stick & Dual Bond (when compliant with AS/ISO 9239.1)	7
		Natural Textures	Ontera	\$51.50/m2	\$8.80		5
2	Tile 100% Nylon – Contract Heavy Duty	Michigan and Seattle	Godfrey Hirst	\$31.00/m2	\$4.03	Direct stick & Dual Bond (when compliant with AS/ISO 9239.1)	10
		Blueprint	InterfaceFLOR	34.10/ m2	\$10.71		15 (20 years for education application)
		Excel Plus		\$37.40/ m2	\$11.35		15 + 10 years Castor Chair + 20 years for education application
		Dot Com		\$38.50/ m2	\$11.52		
		Outlook		\$40.70/ m2	\$10.99		
		Peto II	Tuftmaster	\$37.00/ m2	\$26.00		15
		Straightforward					
Ultra	Ontera	\$39.60/ m2	\$16.50	15			
3	Health Care	Seattle Lifespan	Godfrey Hirst	\$30.80/ m2	\$2.01	Direct stick & Dual Bond (when compliant with AS/ISO 9239.1)	10
		Percussion	Edwardstown	\$39.07/ m2	\$13.29		Lifetime Wear, Anti-Static, 10 years Colorfast + Antizipper
4	Tufted Level Loop 100% Solution Dyed Nylon – Contract Heavy Duty	Michigan	Godfrey Hirst	\$57.20	\$4.36	Direct stick  Suitable for all other methods when compliant with AS/ISO 9239.1	10
		Seattle					
		High Tension	Westwools	\$68.00	\$28.50		
		High Class		\$64.50			
		Recoil	Northstate	\$59.40	0.00		10 Years Wear, Zipperlock, Anti-shock, Colourfast
		Yorktown II					
		Environ	Tuftmaster	\$58.80	\$20.60		15
		Cromatique		\$59.30			
		Covenant					
Bravura	\$62.00	\$24.40					
5	Tufted level loop 100% solution dyed nylon-Residential	Montana	Godfrey Hirst	\$43.89	\$2.77	All methods	10
		High Tor	Westwools	\$58.05	\$23.75		

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Ref	Item Description	Brand	Contractor	Price* (per linear metre, unless indicated otherwise)	Imported Content	Installation Methods	Warranty (years)
		Overture	Tuftmaster	\$54.50	\$20.62		15
		Softrelle Lo Rise	Northstate	\$59.95	0.00		15 Years Wear, Stain Free, Anti-shock, Permaseal
6A	Tufted level loop wool rich – Contract Heavy Duty 40oz	Dansk/Cairo	Westwools	\$81.60	\$1.28	All methods	8
		Electra	Cavalier	\$82.50	\$11.04		7
		Kingsgate Town	Godfrey Hirst	\$77.00	\$3.56		
		Phoenecian	Tuftmaster	\$86.65	\$7.09		
6B	Tufted level loop wool rich – Contract Heavy Duty 48oz	Dansk	Westwools	\$94.60	\$1.28	All methods	10
		Electra	Cavalier	\$105.65	\$11.04		
		Phoenecian	Tuftmaster	\$98.75	\$7.77		
7A1	Tufted level loop 100% Wool – Contract Heavy Duty - Plain 40oz	Mica	Cavalier	\$87.45	\$11.04	All methods	8
		Super Norsk	Westwools	\$81.60	\$1.28		
		Kingsgate Heather	Godfrey Hirst	\$75.90	\$3.56		7
		Sussex		\$88.00	\$3.56		
7A2	Tufted level loop 100% Wool – Contract Heavy Duty - Sisal 40oz	Kirribilli	Westwools	\$92.40	\$1.28	All methods	8
		Dashes II	Cavalier	\$86.90	\$11.04		
		Rafia		\$95.70			
		Luminary	Tuftmaster	\$92.80	\$7.77		7
7A3	Tufted level loop 100% wool – Contract Heavy Duty - Pattern 40oz	Techtonics	Cavalier	\$96.26	\$11.04	All methods	8
		Dots		\$98.50			
		Flashpoint	Tuftmaster	\$98.50	\$3.35		7
		Deco Point		\$99.00	\$5.95		
		Chorus	Westwools	\$92.40	\$1.28		8

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Ref	Item Description	Brand	Contractor	Price* (per linear metre, unless indicated otherwise)	Imported Content	Installation Methods	Warranty (years)
		Netcorp	Godfrey Hirst	\$99.00	\$5.26		7
7B	Tufted level loop 100% wool – Contract Heavy Duty - 48oz	Mica	Cavalier	\$104.50	\$11.04	All methods	10
		Raffia					
		Super Norsk	Westwools	\$94.60	\$1.28		8
		Kirribili					
		Luminary	Tuftmaster	\$104.90	\$3.35		10
8	Needle punched 100% polypropylene	Autex	Manufacturer's Agencies	\$40.70	0	Direct stick & Dual Bond (when compliant with AS/ISO 9239.1)	10
9	Tufted loop pile polypropylene mix	Stonegate 11	Westwools	\$41.25	\$15.00	All methods	7

(a) Suitable for fire rating required in health care environment

(b) Bulk & surface resistant propensity

\* All prices include GST.



**BUYERS HINT!**

*All broadloom carpet is 3.6metres wide except for Avondale & Seattle Life span which are 2 Metres wide.*

## APPENDIX 2: TECHNICAL DETAILS FOR CARPET

Carpets provided on this contract are classified based on the fundamentals of the Australian Carpet Classification Scheme (ACCS) rating.

All carpets accepted have a maximum extractable pile matter of 1% and a static propensity of not less than 500k ohms and not greater than 20gohms (as per AS 2834 Appendix E for surface and bulk resistance). **Reaction to fire AS/ISO 9239.1 are given for direct stick installations only.**

Technical details specific to the carpet types are outlined below:

ITEM 1	CARPET TILE WOOL
ACCS grading: Style: Pile fibre content (using new fibre) Mean fibre diameter (wool): UV stability: <b>Reaction to Fire</b> <b>CHF (Min)</b> <b>Smoke (Max)</b>	Contract Heavy Duty Tufted level loop tile Wool rich Not less than 33 microns N/A <b>AS/ISO 9239.1</b> <b>2.2 kw/sqm</b> <b>750</b>
ITEM 2	CARPET TILE NYLON
ACCS grading: Style: Pile fibre content (using new fibre) Mean fibre diameter (wool): UV stability: <b>Reaction to Fire</b> <b>CHF (Min)</b> <b>Smoke (Max)</b>	Contract heavy duty Tufted level loop tile 100% Nylon N/A To automotive standards <b>AS/ISO 9239.1</b> <b>2.2 kw/sqm</b> <b>750</b>
ITEM 3	HEALTH CARE
ACCS grading: Style: Pile fibre content (using new fibre) Mean fibre diameter (wool): UV stability: <b>Reaction to Fire</b> <b>CHF (Min)</b> <b>Smoke (Max)</b>	Contract heavy duty <b>Tufted level loop</b> 100% Nylon N/A To automotive standards <b>AS/ISO 9239.1</b> <b>2.2 kw/sqm</b> <b>750</b>
ITEM 4	COMMERCIAL SOLUTION DYED NYLON
ACCS grading: Style: Pile fibre content (using new fibre) Mean fibre diameter (wool): UV stability: Width (Minimum) <b>Reaction to Fire</b> <b>CHF (Min)</b> <b>Smoke (Max)</b>	Contract heavy duty Tufted level loop 100% Solution Dyed Nylon N/A To automotive standards 3.66m <b>AS/ISO 9239.1</b> <b>2.2 kw/sqm</b> <b>750</b>
ITEM 5	RESIDENTIAL SOLUTION DYED NYLON
ACCS grading: Style: Pile fibre content (using new fibre) Mean fibre diameter (wool): UV stability: Width (Minimum) <b>Reaction to Fire</b> <b>CHF (Min)</b> <b>Smoke (Max)</b>	Residential heavy duty Tufted level loop 100% Solution Dyed Nylon N/A To automotive standards 3.66m <b>AS/ISO 9239.1</b> <b>2.2 kw/sqm</b> <b>750</b>

ITEM 6	WOOL RICH TUFTED LEVEL LOOP
ACCS grading: Style: Pile fibre content (using new fibre) Mean fibre diameter (wool): UV stability: Width (Minimum) Reaction to Fire CHF (Min) Smoke (Max)	Contract heavy duty Tufted level loop Wool Rich Not less than 33 microns N/A 3.66m AS/ISO 9239.1 2.2 kw/sqm 750

ITEM 7	100% WOOL TUFTED LEVEL LOOP
ACCS grading: Style: Pile fibre content (using new fibre) Mean fibre diameter (wool): UV stability: Width (Minimum) Reaction to Fire CHF (Min) Smoke (Max)	Contract heavy duty Tufted level loop 100% Wool Not less than 33 microns N/A 3.66m AS/ISO 9239.1 2.2 kw/sqm 750

ITEM 8	POLYPROPYLENE NEEDLEPUNCHED
ACCS grading: Style: Pile fibre content (using new fibre) Mean fibre diameter (wool): UV stability: Width (Minimum) Reaction to Fire CHF (Min) Smoke (Max)	Contract heavy duty Needle punched 100% Polypropylene N/A To automotive standards 2.00M AS/ISO 9239.1 2.2 kw/sqm 750

ITEM 9	POLYPROPYLENE MIX TUFTED LOOP
ACCS grading: Style: Pile fibre content (using new fibre) Mean fibre diameter (wool): UV stability: Width (Minimum) Reaction to Fire CHF (Min) Smoke (Max)	Residential Heavy Duty Tufted level loop 60% Polypropylene 40% nylon N/A To automotive standards 3.66m AS/ISO 9239.1 2.2 kw/sqm 750

 <p><b>Department of Housing and Works</b> Government of Western Australia</p>	<p><b>RECORD OF COMPLIMENT/COMPLAINT</b></p> <p>Return to:  <b>CONTRACT MANAGER – SUPPLY OF CARPET</b>  <b>DEPARTMENT OF HOUSING AND WORKS</b>  <b>GROUND FLOOR</b>  <b>99 PLAIN STREET</b>  <b>EAST PERTH WA 6004</b>  <b>FAX: (08) 9222 8187</b></p>
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<b>Contract Number</b>	
<b>Title of Contract</b>	
<b>Supplier / Dealer Involved</b>	
<b>Nature of the review</b>	Compliment <input type="checkbox"/> Complaint <input type="checkbox"/>
<b>When the review was made</b>	
<b>To whom the review was made</b>	
<b>The highlights and issues involved</b>	
<b>The Contractor's response</b>	
<b>Any other relevant details / compliments</b>	

## Details of Reviewer

<b>Name of Officer</b>		<b>Telephone</b>	
<b>Position Title</b>		<b>Facsimile</b>	
<b>Signature / Date</b>		<b>E-mail</b>	

**Please fax the completed form to:**  
**Contract Manager – Supply of Carpets**  
**Fax: (08) 9222 8187**